

MOHAMMAD AL BATAINEH

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Software Engineer | Full-Stack Developer

Motivated and detail-oriented Software Engineering graduate with strong experience in Web development and a solid foundation in software design principles. Currently pursuing a Master's degree with a focus on Python programming at City University of Seattle. Eager to contribute to innovative software solutions in a dynamic team environment and continuously expand my technical and problem-solving skills in real-world applications.

WORK EXPERIENCE

Al Ain Hospital

07/2023 - 03/2024

Backend Developer

Abu Dhabi, UAE

- Developed and maintained SharePoint sites, including a furniture catalog website with integrated forms and shopping cart, improving user experience and operational efficiency by 15%.
- Created and customized SharePoint lists, forms, and workflows using SharePoint Designer and Power Automate, reducing manual processing time by 20%.
- Managed permissions for over 100 users, ensuring secure access and compliance with SEHA's security standards.
- Resolved over 50 Talabi tickets for intranet portal issues, achieving 95% resolution or escalation within 24 hours.
- Designed and optimized web pages for internal websites (e.g., SALAMTAK), enhancing content accuracy and user engagement by 10%.
- Conducted research to integrate HTML, CSS, and JavaScript within SharePoint, addressing compatibility challenges.
- The company faced challenges with slow manual processes and limited user experience on internal SharePoint sites. I developed automated lists, forms, and workflows using SharePoint Designer and Power Automate, reducing processing time by 20% and improving overall efficiency and user satisfaction.

EDUCATION

Master of Science: Computer Science

City University of Seattle • GPA: 3.6

Seattle, USA • 09/2024 - 12/2026

Relevant Coursework: Cloud Computing, Python, Machine Learning

Bachelor of Engineering: Software Engineering

Al Ain University

Abu Dhabi, UAE

Relevant Coursework: SQL DB, Web Development

SKILLS

Programming Languages

- CSS
- HTML
- JavaScript
- Python
- Web3

Tools/Technologies

- Git
- Docker

Databases

- PostgreSQL
- SQL

Cloud Platforms

- AWS

Frameworks/Libraries

- Node
- React

Other relevant skills

- Machine Learning
- Web Development